

Terms & Conditions – Mobile Bar

- It is illegal for anyone under the age of 18 to purchase, attempt to purchase or consume alcohol at the event
- We would suggest that anyone who looks or could be thought to be under the age of twenty-five brings photographic ID/proof of age with them or we will not be able to serve them.
- We will refuse to serve anyone at the event who is or appears to be excessively drunk or uses threatening or abusive behaviour towards staff, customers, or other guests.
- We will also refuse to serve anyone who purchases or attempts to purchase alcohol for someone under the age of 18 or someone who has previously been refused alcohol by the bar staff.
- The decision on such matters will be taken by the bar staff and will be final.

We also would like to encourage responsible drinking:

- Alcohol should be consumed in moderation, and never in conjunction with operating a motor vehicle or machinery.
- Women should not drink alcoholic beverages during pregnancy because of the risk of birth defects.
- Excessive alcohol consumption may cause health problems.

For more information, please visit www.drinkaware.co.uk.

Botanical Bubbles Mobile Bar will:

- a) Be the sole provider of all beverages at the event unless previously agreed in writing. It will not be permitted for anyone to consume their own drinks at the event.
- b) On behalf of, and at no cost to, the client, obtain any alcohol license required for the event subject to there being no reason for any required license being refused by the Licensing Authority. Bar opening times will be subject to approval by the relevant authorities.
- c) Supply all equipment, staff and drinks.

And will require:

- e) Sufficient access to the venue prior to the start of the event to provide and assemble the required goods and equipment and sufficient time between the closing of the bar and having to vacate the venue to enable all goods and equipment to be dismantled, removed and loaded into waiting vehicle/s.
- f) If booking Ebby, we will require sufficient access to manoeuvre the horsebox into its desired position. If booking Polly, we will require sufficient access and area to erect into the desired position.
- g) A suitable parking area for one vehicle which, for security and convenience of storing/collecting reserve stock, must be close to and within the boundary of the venue. If suitable and sufficient space is not available and/or we have to park illegally, you will be responsible for payment of any non endorsable fines.

Booking & Payment:

- Your booking will be considered complete and confirmed once we have your booking form and your agreed booking fee. This will secure our services for your event, and we will send you confirmation of this.
- Our Hire Fee is a non-refundable payment. This amount is to secure the date for your booking, travel expenses, staffing and application of license.
- Two weeks before the event, we ask for your deposit monies of which will be refundable if/when the bar spend at the event reaches or exceeds its minimum spend. We may need to set a minimum spend for an event where there is a plausible likelihood that we will not cover our costs, for example a small number of guests, a short period of time, or presence of another bar. We will always make this clear to you as part of your booking if this applies.
- In the unlikely event of the venue and/or the event being refused an alcohol license the hire fee will be refunded.
- In all other circumstances our acceptance of a completed booking form, and full payment of the deposit will constitute a legally binding contract between Botanical Bubbles Mobile Bar and the client(s) named on the booking form.

Disclaimer

Botanical Bubbles Mobile Bar does not accept any liability for any failure to provide our services due to an 'Act of God', ie circumstances beyond our control, (including flooding, fire, severe traffic congestion, car accidents or any foul weather conditions). A full refund of the hire fee and deposit will be given in such event.

Damage to any of our equipment, set up, displays or glasses will incur a damage fee. This may be deducted from any deposits, or if no deposit was taken, you will be billed at the end of the event for damage costs.

We hold a vast selection of drinks. However, if one drink selection is favoured we may occasionally run out. If you are aware that your guests require an extensive amount of one drink type we will attempt to increase stock levels to accommodate your requirements, however this must be stated prior to the event.

The amount of stock that we bring to an event will be based on the numbers that you provide on your booking form. Please inform us if the number of expected guests changes so that can adjust accordingly.

Drinks menus and prices are subject to minimal change, in response to inflation and changing supplier prices. We will provide you with our latest menu and prices on the booking.

Data Protection

Any details filled out on the booking forms are confidential and kept secure. By completing the form, you consent to us maintaining, recording and holding this information. All data is collected

lawfully and maintained in accordance with the Data Protection Act 1998. Any details you wish for us not to keep, please let us know at botanicalbubbles@outlook.com.

Trademarks

We do not own trademarks of any of the brands and products we sell. Brand names and appropriate information are displayed on the labels, adhering to regulations put in place by the Trading Standards Authority. If you own the trademark or copyright to any of our products, and you wish to us to make any amendments, please contact us at botanicalbubbles@outlook.com

STORE PURCHASES TERMS & CONDITIONS

This Site is maintained and operated by Botanical Bubbles Mobile Bar. Our address is Little Wold, Plaistow Road, Billingshurst, West Sussex, RH14 0TY.

By accessing, browsing or using this Site, you acknowledge that you have read and agreed to these Terms of Use. If you do not agree to these Terms, you should not use or access this Site. Botanical Bubbles reserves the right to revise these terms at any time, but will not change these Terms in relation to orders which have been placed and acknowledged by Botanical Bubbles before the change is made. By accessing the site, you accept these terms. If you do not agree with all of the Terms set forth below, you may not use the site. Price information found on this site is subject to change without notice.

1. Use of the Site

You may use the Site only for your own non-commercial personal use and in compliance with these Terms. You are responsible for your own communications, including the transmission, uploading or posting of information and are responsible for the consequences of such communications to the Site. You may not otherwise copy, modify, or distribute the contents of this site without the express permission of Botanical Bubbles. You may not modify, publish, or sell any of the content found on the Site.

2. Sales

Alcohol is a restricted product and therefore we will not sell to anyone below the age of 18. By placing an order you confirm you are 18 or over and not purchasing for anyone under the age of 18. ID may be required on taking delivery.

The price of products are listed on each product page and shows the appropriate shipping rate on the check out. If, for any reason there is an error in the price shown, and we have not already shipped the item to you, we are not bound to sell you the product at the price shown. In the event of such an error, we will contact you as soon as possible and give you the opportunity to cancel or confirm the order at the correct price.

If you have any questions, or comments around your experience, please contact us at botanicalbubbles@outlook.com

3. Refunds

Goods that have been correctly supplied can only be returned at our discretion. You must contact us before returning any goods. It is your responsibility to ensure goods are returned unopened and in a fair and reasonable condition. The customer is responsible for return postage costs. If you wish to cancel a live order, contact us immediately. If the order has not yet been shipped we will stop the order and reimburse the price of the product within 30 days. If the order has already been shipped, we reserve the right to not offer a refund unless the goods arrive damaged.

In the event of any products arriving broken or damaged, please send photos to botanicalbubbles@outlook.com, along with details of the damage. We will either send replacements or provide a refund to the value of the damaged goods in the event of the replacement item being out of stock.

Your statutory rights are not affected by these terms and conditions.

4. Limitation of liability

All products we sell including liquid ingredients are sold in bottles that have been sterilised and prepared in a food safe, clean environment in accordance to guidance given by Trading Standards and Environmental Health departments of the local council. Once you have accepted the delivery, we can't accept any liability for any use of our products.

You agree that our entire liability, with respect to any services provided under this Agreement and any breach of this Agreement is solely limited to the amount you paid for such service(s).

We shall not be liable for any direct, indirect, incidental, special or consequential damages resulting from the use or inability to use any of our products or services or for the cost of procurement of substitute products or services.

Botanical Bubbles will not be held responsible for any delay or failure to comply with our obligations under these conditions if the delay or failure arises from any cause which is beyond our reasonable control. This condition does not affect your right to have the products sent to you within a reasonable time.

Purchasers are also made aware that;

- *Alcohol should be consumed in moderation, and never in conjunction with operating a motor vehicle or machinery.*
- *Women should not drink alcoholic beverages during pregnancy because of the risk of birth defects.*
- *Excessive alcohol consumption may cause health problems.*

Please visit www.drinkaware.co.uk , please drink responsibly.

5. Trademarks

We do not own trademarks of any of the brands and products we sell. Brand names and appropriate information are displayed on the labels, adhering to regulations put in place by the Trading Standards Authority.

If you own the trademark or copyright to any of our products, and you wish to us to make any amendments, please contact us at botanicalbubbles@outlook.com

6. Data Protection

By providing your details to us on our web site, you consent to us maintaining, recording, holding and using the information you give at the time of purchase, to provide and improve our service to you and inform you of promotions.

All data is collected lawfully and maintained in accordance with the Data Protection Act 1998